

# Northeast Security Systems Contractors Expo

June 12, 2019

## Exhibitor Kit

Dear Exhibitor:

On behalf of Pat Hoey Productions, we would like to thank you for your participation in the 2019 Northeast Security Systems Contractors Expo. We are sponsored by Interlogix, Urmet, Swyft Alarm Billing, AFAA New England, Resideo, NMC Central, Security Systems News, and CE Pro this year.

The enclosed information package is a very important guide designed to help you plan and present your display. It is necessary that you pay close attention to the guidelines set forth.

This package includes:

- FACT SHEET
- CONTACT LIST
- HOTEL INFORMATION
- CAPITAL CONVENTION CONTRACTORS KIT  
(INCLUDING DCU CENTER ORDERING INFORMATION)

We are looking forward to working with you this year. If you have any questions or concerns please don't hesitate to call.

Regards,

Patrick J. Hoey  
Producer

# 2019 NORTHEAST SECURITY SYSTEMS CONTRACTORS EXPO FACT SHEET

**SHOW DATE AND TIMES:**

Wednesday, June 12th	11:00 p.m.- 4:00 p.m.	Education Series
	<b>1:00pm – 5:00pm</b>	<b>EXHIBIT HOURS</b>
	3:00 p.m.- 5:00 p.m.	Exhibitor Networking Reception
	5:00pm- 8:00p.m.	Exhibit Move Out
	6:00 p.m. – 8:00p.m.	NEACC Networking Crawl

**MOVE IN AND SET UP: -**

Tuesday, June 11th, 10:00am- 5:00pm

**Door #**

**Major Taylor Blvd Door #4** (Hand Carry/Freight Elevator)

Wednesday, June 12th 8:00am- 12:00pm

**Major Taylor Blvd Door #4** (Hand Carry/Freight Elevator)

**NOTE:** The address of the DCU Center is 50 Foster Street Worcester, MA. Four streets surround the building. Move in takes place on Door #4 on Major Taylor Blvd Worcester.

**MOVE IN VIDEO INSTRUCTIONS:**

<https://www.youtube.com/watch?v=fVMTQKVBRnA&feature=youtu.be>

**MOVE OUT:**

Wednesday, June 12th 5:00p.m.-8:00p.m.

Exhibitors may not begin to dismantle until the show is closed, and the building is cleared of the public.

**BOOTH INFORMATION:**

- 10'w x 8'd booth
- 8' High Backdrops
- 33" High Side Rails
- Booth Carpeting
- 9'x44" Booth Sign
- Two Chairs
- One 6' Table Draped in Blue
- Free Listing in Show Program

***\*Electricity should be ordered through the DCU Center***

\*Hall is carpeted

**SUPPORT SERVICES:**

Electrical hook-ups, labor, forklift, plants, carpet, tables, chairs, signage, etc. are available through the DCU Center and Capital Convention Contractors. Forms for ordering this service will be forwarded to you under separate cover. It is important that these items are ordered in advance to insure the availability and timeliness of the materials or services you require. If you need additional forms or have questions regarding these items, please refer to the contact sheet provided in this package.

## **2019 DCU Center REGULATIONS**

### **NO HELIUM BALLOONS**

Absolutely no helium balloons will be allowed in the DCU Center.

### **SECURITY**

No liability is assumed for property which is left in an exhibitor's booth. Please secure any valuable equipment through your own accord.

### **NO DISTRIBUTION OF FOOD OR DRINK**

DCU Center regulations do not allow the distribution of food or drink, free or for charge, from an exhibitor's booth location. No food or drink may be brought into the building during move in/out or during the show. This policy will be strictly adhered to.

## **2019 Northeast Security Systems Contractors Expo CONTACT LIST**

### **FOR BOOTH INFORMATION:**

Pat Hoey Productions (Show Management)  
Marlena Eastty  
(508) 832-3300 (O)  
marlena@pathoeyproductions.com

### **DCU CENTER:**

(DCU Center Operations Department)  
508-929-0121

### **SHOW DECORATOR:**

J.P. Phillips  
Capital Convention Contractors  
877- 335-3700

# HOTEL



We are excited to announce our host hotel, the Hilton Garden Inn. This comfortable and convenient Worcester hotel boasts an ideal location in the heart of downtown Worcester, Massachusetts, situated adjacent to the DCU Convention Center. Discover comfort and convenience at this bright and airy Worcester hotel. From our oh-so-comfortable beds, to cooked-to-order breakfast and complimentary WiFi, the Hilton Garden Inn Worcester hotel has everything you need for a successful stay.

Indulge in a cooked-to-order breakfast at the Great American Grill® or grab a takeaway meal from their 24-hour Pavilion Pantry®. Choose from refrigerated and frozen microwaveable items that you can prepare with your convenient, in-room microwave or simply relax with evening room service in your inviting guest room.

**Hilton Garden Inn**

**35 Major Taylor Boulevard**

**Worcester, MA 01608**

**508-753-5700**

Our special group rate is **\$139 per night**.

**Reservations can be made here:**

[https://hiltongardeninn.hilton.com/en/gi/groups/personalized/B/BEDWOGI-NSSC-20190610/index.jhtml?WT.mc\\_id=POG](https://hiltongardeninn.hilton.com/en/gi/groups/personalized/B/BEDWOGI-NSSC-20190610/index.jhtml?WT.mc_id=POG)

**Deadline: May 20th**

**Other Hotels In The Area can be found here:**

<https://www.discovercentralma.org/index.cfm/stay/hotels/>

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# EXHIBITOR SERVICE MANUAL

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## Northeast Security & Systems Contractors Expo 2019

DCU Center

Worcester, MA

June 12, 2019

**CAPITAL**  
convention contractors

153 Northboro Road, Suite 6 | Southborough, MA 01772  
capitalconventions.com | Fax: 508-481-1150

877-335-3700

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-call exhibitor services at 877-335-3700 for more information

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## GENERAL INFORMATION

Dear Exhibitor,

Capital Convention Contractors is pleased to have been selected as the Official Service Contractor for the Northeast Security & Systems Contractors Expo 2019 being held at the DCU Center in Worcester, MA. In our commitment to an enjoyable and smooth running event, this Capital Exhibitor Service Manual has been prepared for your use in planning your event. *Please review the following information carefully and place orders early to save time and money!*

### Each 8' x 10' booth package includes:

8' High back drape	Two chairs
3' High side drape	Wastebasket
6' draped table	Exhibitor ID sign

**Drape Color(s):** Blue, White & Grey

**Carpet:** Exhibit Hall is carpeted

### Exhibitor Move-in and Move-out Schedule

Exhibitor Set-up:	Tuesday, June 11	10:00 p.m. – 5:00 p.m.
	Wednesday, June 12	8:00 a.m. – 12:00 p.m. (all booths set by 12:00pm)
Exhibit Hours:	Wednesday, June 12	1:00 p.m. – 5:00 p.m.
Exhibitor Dismantle:	Wednesday, June 12	5:00 p.m. – 9:00 p.m.

### Advance Order Deadline

To take advantage of discounts, advance orders must be paid in full and received with payment no later than **May 29, 2019**. *We must have a major credit card on file to process your orders!* Complete the Credit Card Authorization Form in its entirety with correct information. Capital Exhibitor Order Forms must be returned to our office and can be faxed directly to 508-481-1150. Order forms for other contractors should be returned to the specific contractor providing these services.

### Important Shipping Procedures

Capital recommends shipping exhibit materials up to 30 days prior to event move-in to our *Advance Freight Receiving Warehouse*. Making advance shipping arrangements will ensure a prompt and secure delivery to your exhibit site! The event's location will not have the facilities to receive and store such materials in advance and may refuse your shipment and additional charges may occur.

**For Advance Shipping to Warehouse:** All freight shipments must be shipped prepaid and received in our warehouse no later than **June 5, 2019**. *A 35% late charge will apply if orders for advance shipping are received after this date.*

**For Direct Shipping to Show Site:** DO NOT ship exhibit materials direct to show site to arrive prior to **June 11, 2019**. You MUST designate your shipment for arrival during exhibitor set-up date only and label your materials c/o CAPITAL CONVENTION CONTRACTORS.

*We look forward to working with you!*

**CAPITAL CONVENTION CONTRACTORS**

If you have any questions, please feel free to contact Exhibitor Services at the number below.

**EMAIL, MAIL OR FAX FORM TO:**

Capital Convention Contractors · 153 Northboro Rd · Suite 6 · Southborough, MA 01772  
Phone 877-335-3700 · Fax 508-481-1150 · Email [help@capitalconventions.com](mailto:help@capitalconventions.com)





## THIRD PARTY PAYMENT POLICY

Capital Convention Contractors will invoice third parties for payment of services rendered to exhibitors provided the following conditions are met:

1. The payment record of the third party is acceptable to *Capital*.
2. This completed form is signed by both parties and returned to *Capital* at least 14 days prior to move-in.
3. **A completed Credit Card Authorization Form MUST accompany this form from each party.**
4. Capital's prepayment policy is adhered to; i.e. orders must be received with payment by the deadline dates.
5. If there is any doubt which party is to be invoiced for a service, the exhibiting firm accepts responsibility for payment upon presentation of invoice at show site.
6. The exhibiting firm is ultimately responsible for payment of all charges by show conclusion.
7. Both parties have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Please indicate which of the following items/services are to be invoiced to the third party:

- |   |  |
|---|--|
| <input type="checkbox"/> All Capital Services | <input type="checkbox"/> Freight Handling      |
| <input type="checkbox"/> Furniture/Carpet     |  |
| <input type="checkbox"/> Labor                | <input type="checkbox"/> Other (specify) _____ |

We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm for payment before the close of the show.

### Exhibiting Firm

Company Name \_\_\_\_\_ Booth # \_\_\_\_\_  
Address \_\_\_\_\_  
City/State/Zip Code \_\_\_\_\_  
Phone ( ) \_\_\_\_\_  
Authorized Signature \_\_\_\_\_ Printed Name \_\_\_\_\_

### Display House 3<sup>rd</sup> Party

Display House 3<sup>rd</sup> party \_\_\_\_\_  
Address \_\_\_\_\_  
City/State/Zip Code \_\_\_\_\_  
Phone ( ) \_\_\_\_\_  
Authorized Signature \_\_\_\_\_ Printed Name \_\_\_\_\_

## ORDER SUMMARY

**Payment Policy:** All orders faxed or mailed to Capital must be accompanied by a Credit Card Authorization Form. Payment in full is due at show site. Absolutely no show site orders will be executed prior to full payment of all customer bills.

**Calculate your order total:**

<b>Service</b>	<b>Amount Due</b>
Exhibitor Booth Labor*	\$ _____
Material Handling*	\$ _____
Furnishings & Accessories	\$ _____
Custom Exhibit Rental	\$ _____
Special Signs & Banners	\$ _____
Standard & Deluxe Carpet	\$ _____
Miscellaneous	\$ _____
MA Tax 6.25%	\$ _____
<b>TOTAL ESTIMATED CHARGES</b>	<b>\$ _____</b>

\*indicates nontaxable services

**PLEASE BE AWARE OF OUR PAYMENT AND PRICING POLICIES**

**ALL CHARGES MUST BE PAID PRIOR TO THE CLOSE OF THE SHOW**

**ORDERS RECEIVED WITHOUT FULL PAYMENT OR CREDIT CARD INFORMATION WILL NOT BE PROCESSED**

**MAKE CHECKS PAYABLE TO: CAPITAL CONVENTION CONTRACTORS**  
Checks must include exhibiting firm name and booth number

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

Authorized Signature \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
**EMAIL, MAIL OR FAX FORM TO:**  
 Capital Convention Contractors · 153 Northboro Rd · Suite 6 · Southborough, MA 01772  
 Phone 877-335-3700 · Fax 508-481-1150 · Email [help@capitalconventions.com](mailto:help@capitalconventions.com)

## LIABILITY AND INSURANCE BULLETIN

*Capital Convention Contractor's* liability shall be limited to the physical loss or damage to the specific article, which is lost or damaged as described below:

1. Capital Convention Contractors shall not be responsible for damage to uncrated materials; materials improperly packed or concealed damage.
2. Capital Convention Contractors shall not be responsible for loss, theft, or disappearance of exhibitor's materials after same have been delivered to exhibitor's booth.
3. Capital and its subcontractors shall not be responsible for loss, theft, and disappearance of exhibitor's materials before it is picked up from exhibitor's booth for reloading after the close of the show. Outbound Bills of Lading are available at the Capital Exhibitor Service Desk. Outbound Bills of Lading will be checked at the time of actual pickup of freight from the booth. Piece counts will be adjusted and corrections will be made to the Bill of Lading where discrepancies may occur.
4. Capital and its subcontractors will not be responsible for ordinary wear and tear in handling of equipment. Neither will they be responsible for loss, damage or delay of shipments due to fire, theft, water, vandalism, acts of God, strikes, lockouts, work stoppages of any kind or any other circumstances beyond their control.
5. Capital and its subcontractors' liability shall be limited to physical loss or damage to the specific article which is lost or damaged, and in any event Capital's maximum liability shall be limited to \$.30 per pound per article with a maximum liability of \$50.00 per item or \$1,000.00 per shipment, whichever is less.
6. If Capital is found negligent for the damage of materials, the exhibitor's sole remedy will be to have Capital repair or replace the defective materials with that of like kind and quality. In no event shall Capital be liable for incidental or consequential damages, which may result or arise out of the damaged materials. This shall include those losses or damages, which may arise out of the inability of an exhibitor to show their product.
7. The consignment for delivery of a shipment to Capital by an exhibitor, or by any shipper on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in this notice. It is understood that Capital and its subcontractors are not insurers. Insurance, if any, shall be based on the value of the material handling services and the scope of liability is unrelated to the value of the Exhibitor's property being handled. It is suggested that exhibitors insure all shipments from the time they leave your company until they are returned from the show. If a shipment must be re-routed due to incorrect or unclear shipping instructions on the Outbound Bill of Lading, Capital assumes no liability as a result of such rerouting or handling.
8. Capital and its subcontractors shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues or for any collateral costs, which may result from any loss or damage to an Exhibitor's materials, which may make it impossible or impractical to, exhibit same.
9. Loss or damage must be submitted to Capital prior to the close of the show on which the loss or damage occurred or shall be considered waived. No suit or action shall be brought against Capital or its subcontractors more than one (1) year after the accrual of the cause of action therefore.
10. Shipment received without receipts, freight bills or specified unit counts on receipts or freight bills such as UPS or van lines will be delivered to the exhibitor's booth without guarantee of piece count or condition. No liability will be assumed by Capital for such shipments.
11. Empty container labels are available at the service desk. Affixing the labels is the sole responsibility of the exhibitor or his/her representative. All previous labels should be removed or completely covered. Capital assumes no responsibility for errors to the aforementioned procedure, removal of containers with old empty labels and without Capital's labels, improper information on empty labels, or valuable stored in containers with empty labels.
12. Freight handling charges are the responsibility of the exhibitor to whom the shipments have been consigned. Also, charges for loading out freight shipments are the responsibility of the exhibitor from whose shipments are made. Exhibitors may not assign this responsibility to suppliers or customers.  
  
The exhibitor agrees, in the event of a dispute with Capital relative to any loss or damage to any of their materials or equipment that they will not withhold payment of any amount due to Capital for Drayage or any other service provided by Capital as an offset against the amount of the alleged loss or damage. Instead, they shall agree to pay Capital at the close of the show for all such charges, and they further agree that any claim they may have against Capital shall be pursued independently by them as a completely separate transaction to be resolved on its own merits.
13. Where an exhibitor indicates choice of carrier for pickup, it is the exhibitor's responsibility to arrange with such carrier for said pickup service. If the carrier does not pick up within the time limited for the removal of exhibitor's materials at the Exhibit Hall, we reserve the right to forward such materials by the shipping method of our choice or to remove said materials to our warehouse for disposition, at an additional charge to the exhibitor in accordance with prevailing rates for the service performed.
14. Materials left behind without orders placed at the Service Desk may be classified as abandoned. The Service Contractor shall not be responsible for same. We are not responsible for any delay of rush shipments. We will expedite such rush shipments to the best of our ability, but will not assume any financial responsibility for shipments, which do not arrive at their destination at a dated time.

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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## DCU CENTER LABOR GUIDELINES & NON-OFFICIAL CONTRACTOR RULES FOR EXHIBITOR PARTICIPATION

To assist you in planning for your participation in this upcoming exposition, we are certain you will appreciate knowing in advance that Union labor is required for certain aspects of your exhibit handling. To help you understand, we ask that you read the following:

### MATERIAL HANDLING

Union regulations require that the official material handling contractor off-load all equipment and display materials for **ALL** trucks, including box rental trucks of any size and all rental vans using the loading dock. **The use of fork trucks, pallet jacks and lift gates are permitted by personnel of the official drayage contractor.**

Exhibitors are allowed to perform their own material handling, provided they meet all of the following criteria:

- Personnel performing the work must be **bonafide, full-time employees** of the exhibiting company.
- Exhibitors may load/unload uncrated materials from a mini-van, car, station wagon or pick-up truck owned by the exhibiting company.
- Exhibitors may use **only** hand-operated equipment, which they have provided; two-wheeled hand trucks and four-wheeled flat carts are permitted.
- Exhibitors choosing to handle their own materials are responsible for their own storage during the show.

### EXHIBIT INSTALLATION AND DISMANTLING

Full time employees of the exhibiting companies may set their own exhibits without assistance from the Union employees. Any labor services that may be required beyond what your regular full time employees can provide must be rendered by the Union. Labor can be ordered in advance by returning the Labor Order Form, or at show site, at the service desk. Proof of full time employment status may be requested by the Union.

### NON-OFFICIAL CONTRACTOR RULES

Non-Official Installation and Dismantling Contractors must use Union labor supplied by Capital Convention Contractors. Supervision by Non-Official is allowed.

The following is required:

- Non-Officials must furnish Show Management the names and addresses and telephone numbers of key executives for emergency contact.
- All personnel must be properly identified with a badge at show site.

This statement and insurance rider **is not** required by the exhibitors who plan to set-up and dismantle their own booths or equipment with their own employees.

All Non-Officials Installation and Dismantle Contractor (supervisors) will be allowed on the exhibit floor **only** during official installation and dismantle hours, and must be identified with a temporary work pass, either supplied by Show Management or the Official Service Contractor.

### TIPPING

CAPITAL CONVENTION CONTRACTORS requests that exhibitors do not tip our employees. They are paid at an excellent wage scale denoting a professional status, and we feel that tipping is not necessary. This applies to all employees. Any request for such should be brought to the attention of a Capital representative at the service desk or correspondence may be directed to the attention of the General Manager at the Capital office.

### SAFETY

Standing on chairs, tables, or other rental furniture is prohibited. This furniture is not engineered to support standing weight. CAPITAL CONVENTION CONTRACTORS cannot be responsible for injuries or falls caused by the improper use of this furniture. If assistance is required in assembling your booth, please order labor on the Labor Order Form and the necessary ladders and tools will be provided.

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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## US FIRE DEPARTMENT REGULATIONS

### For Exhibits, Exhibitions and Trade Shows – Public & Private

**Booth Construction** – Booths, platforms and space dividers shall be of materials that are flame-retardant or rendered so, satisfactory to the Fire Department representatives. Coverings for counters or tables used within or as part of the booth shall be flame-retardant. All electrical wiring and apparatuses will be of a wire UL type approved.

**Fire Department** – A permit shall be required for the following:

1. Display or operate any heater, barbecue, heat-producing or open flame device, candles, lamps lanterns, torches, etc.
2. Display or operate any electrical, mechanical, or chemical device, which may be deemed hazardous by the fire department.
3. Use or storage of inflammable liquids and dangerous chemicals.
4. Display any internal combustion engine (*special requirements available upon request*).
5. Use of compressed gases. (Permit available for 32CF bottles ½ or less full).

**Obstructions** – Aisle and exits, as designated on approved show plans, shall be kept clean, clear and free of obstacles. Booth construction shall be substantial and fixed in position in specified areas for the duration of the show. Easels, signs, etc., shall not be placed beyond the booth area into aisles. Firefighting equipment shall be provided and maintained in accessible, easily seen locations and may be required to be posted with designating signs.

**Fire-Retardant Treatment** – All decorations, drapes, signs, banners, acoustical materials, cotton, paper, hay straw, moss, split bamboo, plastic cloth, and similar materials shall be flame-retardant to the satisfaction of the Fire Department. Booth identification banners and signs shall be flame-retardant unless smaller than 1232 square inches (28" x 44") if separated from other combustibles by a minimum of 12" horizontally and 24" vertically. Oil cloth, tar paper, nylon and certain other plastic materials cannot be made flame-retardant, and their use is prohibited.

**Combustibles** – Literature on display shall be limited to reasonable quantities (one-day supply). Reserve supplies shall be kept in closed containers and stored in a neat and compact manner in a location approved by the Fire Department. All exhibit and display empty cartons must be stored in an approved drayage area. If the show is under a 24-hour approved manned security program, automobiles are allowed to retain 1 gallon or less of fuel, gas caps must be taped. Batteries are to be disconnected and taped.

**STORAGE BEHIND BOOTH BACKWALL IS STRICTLY PROHIBITED.**

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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## TABLE/DRAPE ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

	QTY	DESCRIPTION	Advance Price	Floor Price	Amount
<b>TABLES-DRAPED</b>		4' X 2' - 30" HIGH	\$101.40	\$126.35	
		6' X 2' - 30" HIGH	\$112.85	\$140.90	
		8' X 2' - 30" HIGH	\$124.30	\$154.95	
<b>COUNTER HEIGHT TABLES-DRAPED</b>		4' X 2' - 40" HIGH	\$124.30	\$154.95	
		6' X 2' - 40" HIGH	\$146.65	\$183.55	
		8' X 2' - 40" HIGH	\$169.50	\$211.65	
<b>TABLES-UNDRAPED</b>		4' X 2' - 30" HIGH	\$56.15	\$70.70	
		6' X 2' - 30" HIGH	\$67.10	\$84.25	
		8' X 2' - 30" HIGH	\$78.50	\$98.30	
<b>COUNTER HEIGHT TABLES-UNDRAPED</b>		4' X 2' - 40" HIGH	\$62.90	\$78.50	
		6' X 2' - 40" HIGH	\$73.85	\$93.60	
		8' X 2' - 40" HIGH	\$85.30	\$107.10	
<b>TABLES-COCKTAIL FINISHED TOP</b>		30" ROUND - 30" HIGH	\$101.40	\$126.35	
		30" ROUND - 40" HIGH	\$112.85	\$140.90	
<b>TABLE RISERS</b>		4' X 10" HIGH	\$68.65	\$85.30	
		6' X 10" HIGH	\$79.55	\$100.35	
<b>TABLES-4<sup>TH</sup> SIDE DRAPE</b>		6' OR 8' TABLE	\$51.50	\$63.95	
		6' OR 8' COUNTER	\$51.50	\$63.95	
<b>CUSTOM BOOTH DRAPE</b> 6ft, 8ft & 10ft increments		8' HIGH PER LINEAR FT	\$10.90	\$15.60	
		3' HIGH PER LINEAR FT	\$7.80	\$9.90	

**\*\*IF YOU DO NOT INDICATE COLOR CHOICE -SHOW COLOR WILL BE PROVIDED\*\***

**CIRCLE COLOR CHOICE:**

ROYAL BLUE

SILVER

BURGUNDY

HUNTER GREEN

WHITE

RED

BLACK

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show. There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

**SUB TOTAL**

\$ \_\_\_\_\_

**MA TAX 6.25 %**

\$ \_\_\_\_\_

**GRAND TOTAL**

\$ \_\_\_\_\_

Don't see what you need?

Call Exhibitor Services for additional options.

1-877-335-3700

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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## BOOTH FURNISHINGS ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

	QTY	DESCRIPTION	Advance Price	Floor Price	Amount
<b>CHAIRS</b>		UPHOLSTERED BAR STOOL	\$67.10	\$84.25	
		PADDED ARM CHAIR	\$56.15	\$70.70	
		PADDED SIDE CHAIR	\$51.50	\$65.00	
		FOLDING CHAIR	\$16.10	\$20.80	
<b>ACCESSORIES</b>		6' DISPLAY CASE W/SHELVES	\$397.80	\$497.65	
		STANDARD COUNTER 41.5"W X 21.75"D X 42"H	\$199.15	\$250.10	
		4' X 8' DISPLAY BOARD	\$159.10	\$199.15	
		LITERATURE RACK	\$85.30	\$107.10	
		CHROME 22" x 28" SIGN HOLDER	\$67.60	\$84.50	
		BAG RACK	\$73.85	\$92.55	
		GARMENT RACK	\$73.85	\$92.55	
		TRIPOD EASEL	\$28.60	\$36.90	
		RAFFLE DRUM	\$68.65	\$85.30	
		7 GALLON WASTEBASKET	\$18.70	\$22.90	
		8' ALUMINUM BACK POST W/BASE	\$28.60	\$36.90	
		6'-10' ADJUSTABLE CROSS BAR	\$17.15	\$20.80	

Don't see what you need?  
Call Exhibitor Services for additional options.  
1-877-335-3700

<b>SUB TOTAL</b>	\$	_____.
<b>MA TAX 6.25 %</b>	\$	_____.
<b>GRAND TOTAL</b>	\$	_____.

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show. There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_  
Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_  
Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.

**EMAIL, MAIL OR FAX FORM TO:**

Capital Convention Contractors · 153 Northboro Rd · Suite 6 · Southborough, MA 01772  
Phone 877-335-3700 · Fax 508-481-1150 · Email help@capitalconventions.com

## Chairs



Upholstered Bar Stool



Padded Arm Chair



Padded Side Chair



Folding Chair

## Draped Tables



30" High draped table



40" High draped table



30" High cocktail table



40" High cocktail table

- Draped tables are available in lengths of 4, 6 and 8 ft. and heights of 30 or 40 inches.

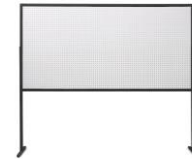
## Accessories



Display Case



Standard Counter



Display Board



Literature Racks



Chrome Sign Holder



Bag Rack



Garment Rack



Tripod Easel



Raffle Drum

### Please Note:

- Actual available products may vary. Please contact our Exhibitor Services Department to ensure the availability of specific items.
- All colors depend upon dye lots and lighting.



## STANDARD & CUSTOM CARPET ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

Custom carpet is required for booths longer than 30' or booths configured as an island or Peninsula.  
All prices include: delivery, installation, carpet tape and removal.

**CIRCLE COLOR CHOICE:** BLUE GREY BURGUNDY RED FOREST GREEN BLACK  
BLUEJAY TUXEDO (If no color is chosen, GREY will be delivered automatically)

**STANDARD CARPET**

**PADDING & VISQUEEN**

QTY	DESCRIPTION	Advance Price	Floor Price	Amount
	9 x 10	\$135.20	\$169.50	
	9 x 20	\$270.40	\$339.05	
	9 x 30	\$405.60	\$507.00	

Minimum order of 100 square feet is required for padding & visqueen orders.

SQ FT	DESCRIPTION	Advance Price	Floor Price	Amount
	Padding 1/2"	\$1.55	\$2.10	
	Visqueen	\$1.55	\$1.80	

**CUSTOM CARPET**

Minimum order of 100 square feet is required for custom carpet orders.

**Advance Price:** Booth size \_\_\_\_\_ (100 sq. ft. min) x \$3.10 sq. ft. = \_\_\_\_\_  
**Floor Price:** Booth size \_\_\_\_\_ (100 sq. ft. min) x \$4.15 sq. ft. = \_\_\_\_\_

**PRESTIGE CARPET**

Minimum order of 100 square feet is required for prestige carpet orders.

**Advance Price:** Booth size \_\_\_\_\_ (100 sq. ft. min) x \$5.70 sq. ft. = \_\_\_\_\_  
Please call Exhibitor Services for Prestige Carpet Color Choices

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show.
- ❖ There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

<b>SUB TOTAL</b>	\$ _____ .
<b>MA TAX 6.25%</b>	\$ _____ .
<b>GRAND TOTAL</b>	\$ _____ .

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_  
Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_  
Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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## GONDOLA ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

QTY	DESCRIPTION	Advance Price	Floor Price	Amount
	SINGLE SIDED GONDOLA	\$96.70	\$121.15	
	DOUBLE SIDED GONDOLA	\$131.05	\$163.80	
	SHELVES	\$9.35	\$11.45	

<b>SUB TOTAL</b>	\$ _____.
<b>MA TAX 6.25%</b>	\$ _____.
<b>GRAND TOTAL</b>	\$ _____.

**SINGLE SIDED GONDOLA FIXTURE**



Dimensions: 4' wide x 6' high x 16" base

**DOUBLE SIDED GONDOLA FIXTURE**



Dimensions: 4' wide x 6' high x 32" base

**Please indicate below where you would like your gondola(s) set up in your booth:**

Front of Booth

**NOTE:** Peg hooks are not supplied. Please plan accordingly.

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show. There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

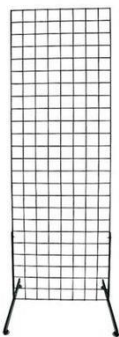
If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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 Phone 877-335-3700 · Fax 508-481-1150 · Email [help@capitalconventions.com](mailto:help@capitalconventions.com)

## GRID WALL ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

	QTY	DESCRIPTION	Advance Price	Floor Price	Amount
<b>GRID WALLS w/ T-BASE LEGS</b>		2' WIDE X 8' HIGH GRID WALL SECTIONS (black)	\$54.45	\$70.80	
		2' WIDE X 6' HIGH GRID WALL SECTIONS (black)	\$45.75	\$59.50	
<b>ACCESSORIES</b>		7-BALL WATERFALL HOOK (black)	\$7.00	\$9.00	
		4" GRID WALL HOOKS (black)	\$1.00	\$1.30	
		6" GRID WALL HOOKS (black)	\$1.00	\$1.30	
		8" GRID WALL HOOKS (black)	\$1.00	\$1.30	
		10" GRID WALL HOOKS (black)	\$1.25	\$1.60	
		12" GRID WALL HOOKS (black)	\$1.25	\$1.60	

<b>SUB TOTAL</b>	\$ _____.
<b>MA TAX 6.25 %</b>	\$ _____.
<b>GRAND TOTAL</b>	\$ _____.



GRID WALL w/ T- BASE LEGS



7-BALL WATERFALL HOOK



GRID WALL HOOK

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show. There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

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Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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Phone 877-335-3700 · Fax 508-481-1150 · Email help@capitalconventions.com

## LABOR ORDER FORM

DEADLINE ORDER DATE: May 29, 2019

Labor is available for installation and dismantling of exhibits, shrink-wrapping and banding of materials.

**RATES:**

- Straight Time: \$ 66.00 per man-hour** - 8:00 a.m. to 4:30 p.m. Monday through Friday. One hour minimum.
- Overtime: \$ 99.00 per man-hour** - before 8:00 a.m. and after 4:30 p.m., and all hours on Saturday, Sunday and observed holidays, where applicable. One hour minimum.

CALCULATE ESTIMATED LABOR						
	DATE	TIME	# OF MEN	TOTAL HOURS	RATE PER MAN HOUR	ESTIMATED COST
INSTALLATION:	_____	_____	AM _____	X	_____ X	\$ _____ = \$ _____
			PM _____			
DISMANTLE:	_____	_____	AM _____	X	_____ X	\$ _____ = \$ _____
			PM _____			

FINAL COSTS WILL BE CALCULATED AFTER COMPLETION OF SERVICES. COSTS ARE BASED ON OPTIONS AND ACTUAL LABOR TIME.

ORDERS PLACED AFTER May 29, 2019 WILL BE CHARGED AN ADDITIONAL 30%

**Labor Options (choose one)**

Exhibitor Supervised Labor

Capital Supervised Labor

EXHIBITOR SUPERVISION

All labor is performed under the direction of the exhibitor. Exhibitor must meet the scheduled labor at the Capital Service Desk. Failure to check in at the scheduled time will result in a one-hour minimum charge per person requested. Starting times are guaranteed only in those instances where labor is requested for the start of the workday. Twenty-four-hour notice is required for cancellation of labor services.

**Company Representative:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

CAPITAL SUPERVISION

This plan allows for exhibits to be set up prior to exhibitor's arrival. The charge for this service is **50% of the exhibitor's total labor bill**, with a minimum of \$45.00 on installation and \$45.00 on dismantles. In order to perform this service without the exhibitor's representative present, Capital must have detailed set-up instructions (blueprints/floor plans, etc.) with this labor order. **Please see the next page for outbound shipping instructions.**

Set Up Information Required:

Booth display being shipped to:  Warehouse  Show site Scheduled delivery date \_\_\_\_\_

Shipment consists of:  Crates  Cartons  Carpets/pads

If no carpet is being shipped, is carpet ordered through Capital?  Yes  No

Blueprints & Exhibit instructions:  Attached  Shipped with Display (Please supply advance instructions with order)

**Any claims of material damage for either Exhibitor Supervised or Capital Supervised Labor must be submitted to us in writing no later than 5 days after the close of the event. After 5 days any claim shall be considered waived.**

ADDITIONAL OPTIONS

Steel banding at \$1.10 per linear foot, including labor. \$50.00 MINIMUM (include on Order Summary page)

Shrink wrap at \$35.00 per skid \_\_\_\_\_ # x \$35.00 = \_\_\_\_\_ (include on Order Summary page)

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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### LABOR ORDER FORM (CONTINUATION)

**Only Exhibitors hiring Capital to dismantle their booth should complete this form.**

#### OUTBOUND SHIPPING INSTRUCTIONS FOR CAPITAL SUPERVISED LABOR ONLY

At the close of the show, exhibitor freight will be shipped to the **following address**:  
If your freight is being shipped to another tradeshow, be sure to include the show name and your booth number.

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Attention: \_\_\_\_\_

#### SELECT SHIPPING METHOD

**Exhibitor Carrier Choice:** \_\_\_\_\_

**Official Show Carrier:** YRC Ground \*Must arrive by: \_\_\_\_\_

**PLEASE NOTE:** If an exhibitor is using a carrier of his/her choice (not using the official show freight carrier) the exhibitor is responsible for arranging for the carrier to pick up at the close of the show. Shipping costs are not included and are the responsibility of the exhibitor. Capital cannot guarantee pick up time for exhibitor appointed carriers, all shipments are moved out of the exhibit hall at Capital's discretion.

#### BILLING INFORMATION

##### Bill Shipping Charges to (if different from above):

Shipper (signature) \_\_\_\_\_ Print Name: \_\_\_\_\_

Freight Charges Billed to:

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Attention: \_\_\_\_\_ Phone: \_\_\_\_\_

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.

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Phone 877-335-3700 · Fax 508-481-1150 · Email [help@capitalconventions.com](mailto:help@capitalconventions.com)

### SIGN HANGING ORDER FORM

**Deadline Order Date: May 29, 2019**

#### General Information

- Capital is responsible for supervision, assembly, installation and removal of all hanging signs.
- All orders **MUST** be received with payment to Capital 14 days prior to move-in.
- All hanging signs must conform to Show Management rules and regulations and facility limitations.
- All signs must have approved hanging points with the exception of cloth banners. Capital reserves the right to refuse to hang a sign if, in their opinion, it appears unsafe.
- A detailed diagram showing location of sign hanging must be submitted with order.
- All signs requiring electrical must be in accordance with the National Electrical Code.
- If signs require assembly, dismantling, installation for support devices or hoisting cable, work will be done on a time and material basis. All labor to assemble is at the exhibitor's expense.

**RATES:**

- Straight Time: \$ 195.00 per man-hour** - 8:00 a.m. to 4:30 p.m. Monday through Friday. One hour minimum.
- Overtime: \$ 292.50 per man-hour** - before 8:00 a.m. and after 4:30 p.m., and all hours on Saturday, Sunday and observed holidays, where applicable. One hour minimum.

CALCULATE SIGN HANGING LABOR						
DATE	TIME	# OF LIFTS	TOTAL HOURS	RATE PER HOUR	ESTIMATED COST	
INSTALLATION: _____	_____	AM _____ PM _____	X _____ X _____	\$ _____	=	\$ _____
DISMANTLE: _____	_____	AM _____ PM _____	X _____ X _____	\$ _____	=	\$ _____

**FINAL COSTS WILL BE CALCULATED AFTER COMPLETION OF SERVICES. COSTS ARE BASED ON OPTIONS AND ACTUAL LABOR TIME.**

**ORDERS PLACED AFTER May 29, 2019 WILL BE CHARGED AN ADDITIONAL 30%**

#### EXHIBITOR SUPERVISION

Company Representative: \_\_\_\_\_ Phone: \_\_\_\_\_

#### CAPITAL SUPERVISION

**Please provide accurate information for accurate sign hanging. A 30% charge applies for Capital Supervised labor.**

Does this sign need to be assembled  Yes  No Weight \_\_\_\_\_ Height \_\_\_\_\_ Length \_\_\_\_\_ #of hanging points \_\_\_\_\_

**SIGN DESCRIPTION:**  Fabric/Cloth  Non-Fabric  Circle  Rectangle  Square

_____ Ft from top aisle	_____ Ft from right
_____ Ft from left	_____ Ft from bottom aisle
	_____ Ft from top of sign to floor

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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## EXHIBITOR-APPOINTED NON-OFFICIAL CONTRACTOR AUTHORIZATION

If your company plans to use a Contractor other than Capital, please read, complete and submit this form to Capital Convention Contractors.

### Official Service Contractors are appointed to perform and provide necessary services and equipment.

The Official Service Contractor will provide all usual trade show services, including labor.

Exceptions are:

- Supervision may be provided by the exhibitor.
- The exhibitor may appoint the official contractor for supervision.
- The exhibitor may appoint a qualified non-official contractor.

### Official Service Contractors are appointed to:

- Ensure the orderly and efficient installation and removal of exhibits.
- Assure the distribution of labor to all exhibitors according to need.
- Provide sufficient labor to satisfy the requirements of exhibitors and for the show itself.
- See that the proper type and limits of insurance are in force.
- Avoid any conflicts with local union regulations and requirements.

### SHOULD THE EXHIBITOR WISH TO EMPLOY THE SERVICES OF A CONTRACTOR OTHER THAN THE OFFICIAL CONTRACTOR, THE FOLLOWING CONDITIONS MUST BE MET:

1. The exhibitor must inform Capital Convention Contractors of the name and address of the contractor and the work performed. This information must be received in writing no later than 30 days prior to the show in Capital's office. If this information is **not** received 30 days prior to the show, Capital labor must be used for all work. The non-official contractor will be permitted to supervise only.
2. The non-official contractor to be used by the exhibitor must do the following:
  - a. Provide a certificate of insurance with at least the following limits: Comprehensive General Liability not less than \$1,000,000 with respect to injuries to any one person in any occurrence; and \$500,000 with respect to damage of property; Workers' Compensation Insurance, including employee liability coverage, in a minimum amount of not less than \$1,000,000 of individual and/or aggregate coverage, and naming Capital Convention Contractors as additional insured.
  - b. Agree to abide by all the rules and regulations of the show.
  - c. Agree to abide by all union rules and regulations.
  - d. Information must be received in the Capital office no later than 30 days prior to the show.
  - e. Identification badges must be worn at all times. Temporary labor badges will be provided. Badges will be issued only to persons actually used to supervise, install, dismantle and maintain exhibit-related equipment.

*For services such as electrical, plumbing, telephone, cleaning and drayage, no other contractor other than the official contractor will be approved. This regulation is made necessary because work is done on equipment and facilities owned by parties other than the exhibitor. The exhibitor shall provide only the material and equipment that he owns and that is to be used in his exhibit space.*

### INCOMPLETE OR UNSIGNED FORMS WILL NOT BE ACCEPTED.

**Return this form, along with Certificate of Insurance and name and addresses of employees who are working in your booth by May 12, 2019 to Capital.**

ACKNOWLEDGED AND AGREED TO: Signature of Exhibitor: \_\_\_\_\_  
Date: \_\_\_\_\_ Booth # \_\_\_\_\_  
Name of Service Contractor: \_\_\_\_\_  
Contractor Street Address \_\_\_\_\_  
City/State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Contractor Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.

#### EMAIL, MAIL OR FAX FORM TO:

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## MATERIAL HANDLING DEFINITIONS

### **What is Additional Handling?**

Material delivered in such a manner that it requires additional handling, such as (but not limited to) shipments that are loaded by cubic space, ground loading/unloading, stacked or constricted space loading/unloading, designated piece loading/unloading, alternate delivery location, loads mixed with pad wrapped material, carpet/pad, multiple shipments, pad wrapped shipments, uncrated shipments, no documentation (including weight tickets), and inaccurate or missing weights which require shipment to be re-weighed on the dock. Shipments loaded in this manner require additional time, equipment and/or labor. Courier type companies (such as Federal Express, UPS, and DHL), airfreight and local cartage companies, POVs & company trucks are included in this category due to their delivery procedures.

### **What is a Cartage Company?**

Freight forwarders, as well as other carriers, will often outsource the delivery of their freight to third party cartage companies. Cartage companies provide local pick-up and delivery services to and from the event venue, as well as other locations. In most cases cartage companies will consolidate shipments from multiple carriers onto a single truck. Due to their loading/unloading procedures, these shipments may fall into the additional handling category.

### **What is The Difference Between Crated and Uncrated Shipments?**

Crated shipments are those that are packed in any type of shipping container that can be unloaded at the dock with no additional handling required. Such containers include crates, fiber cases, cartons, and properly packed skids. An uncrated shipment is material that is shipped loose or pad-wrapped, and/or unskidded without proper lifting bars and hooks.

### **What are Stacked Shipments?**

Shipments loaded in a manner that requires pieces to be moved to ground level for delivery to booth. Stacked or "cubed out" shipments, and loose items placed on top of crates and/or pallets constitute additional handling.

### **What is Ground Loading/Unloading?**

Applies to facilities where there is no loading dock and to vehicles that are not dock height and therefore cannot be loaded/unloaded at a loading dock. Examples are U-Hauls, flat bed trailers, double drop trailers, and company vehicles with trailers.

### **What are Mixed Shipments?**

Mixed shipments are those that include both crated and uncrated goods. Where the percentage of uncrated is minimal and does not warrant the full uncrated rate for the shipment Capital will charge additional handling. Capital defines additional handling for mixed loads as more than 30% of the volume uncrated.

### **What is Constricted Space Loading/Unloading?**

Freight that is loaded "high and tight" in the trailer and is not easily accessible, or freight that is loaded to full capacity of the trailer (top to bottom, side to side). An example of this is freight that is loaded down one side of a trailer that must be bypassed to reach targeted freight.

### **What is Designated Piece Loading/Unloading?**

Drivers that require loading of specific pieces in a certain order to ensure all items fit on the trailer, or having to remove freight from the trailer and then reload to fit on the trailer.

### **What is Alternate Delivery Location?**

Shipments that are delivered by a carrier and require pieces to be delivered to different areas/levels in the same building, or to other venues (such as a hotel near an event venue).

### **What are Multiple Shipments?**

Any carrier delivering more than (1) one shipment for more than (1) one exhibitor, booth, location, or venue will be charged additional handling due to additional labor that is needed to sort, separate and deliver the various shipments.

### **What does it Mean if I Have "No Documentation"?**

Shipments that arrive from a small package carrier (including Federal Express, UPS, and DHL) without an individual Bill of Lading, requiring additional time, labor or equipment to process.

### **What about Carpet/Pad Only Shipments?**

Shipments that consist solely of carpet and/or carpet padding require additional handling due to additional time, labor and equipment needed to load/unload.



## ESTIMATED MATERIAL HANDLING ORDER FORM

### INBOUND SHIPPING INFORMATION

**ADVANCE SHIPMENTS**

Please use enclosed freight labels  
Receiving hours: M-F 9:00 am to 4:00 pm  
**Must arrive by: June 5, 2019**  
To: Exhibitor Name/ Booth #  
For: Northeast Security & Systems Contractors Expo 2019  
c/o Capital Convention Contractors  
153 Northboro Road - Suite 6  
Southborough, MA 01772

**DIRECT SHIPMENTS**

Please use enclosed freight labels  
Received only during exhibitor move-in hours  
**Only on: June 11-12, 2019**  
To: Exhibitor Name/ Booth #  
For: Northeast Security & Systems Contractors Expo 2019  
Capital Convention Contractors  
c/o DCU Center  
50 Foster Street - Door 4  
Worcester, MA 01608

\*\*\*\*\*PLEASE READ THE LIABILITY AND INSURANCE BULLETIN INCLUDED IN THIS MANUAL\*\*\*\*\*

	NUMBER OF PIECES	EST. WEIGHT	CARRIER(S)	TRACKING # (Please provide Pro Number)	EST. DATE OF ARRIVAL	EST. COST (Of Material Handling) (200 lb. min. per shipment)
<b>ADVANCE SHIPMENTS</b> Warehouse						
<b>DIRECT SHIPMENTS</b> Showsite/ Exhibit Hall						

If shipment is greater than 3,000 lbs., what is the weight of the single heaviest piece being shipped? \_\_\_\_\_  
Please provide contact information for person in charge of your move-in that will be on site:

CONTACT NAME \_\_\_\_\_ PHONE # ( ) \_\_\_\_\_

### OUTBOUND SHIPPING INFORMATION

- **OUTBOUND CAPITAL BILLS OF LADING** must be completed and turned in at the Capital Service Desk. Any freight left on the show floor without a completed Bill of Lading will result in a service fee equal to ½ hour of labor.
- **DO NOT LEAVE YOUR BILL OF LADING IN YOUR BOOTH!**
- **A credit card is required for material handling services. Exhibitor is responsible for all shipping charges regardless of carrier. Payments must be in US FUNDS. Please complete credit card information on the CREDIT CARD Authorization form.**
- **Drivers MUST check in at the loading dock by 6:30 PM on June 12, 2019 or the shipment will be re-routed to the show carrier.**
- **Return to Warehouse Fee:** Shipments returned to Capital's warehouse will be assessed a \$7.00 per cwt or a \$50.00 minimum charge, whichever is greater.

**CHECK** appropriate arrangements:

- Freight arrangements will be handled by Capital Convention Contractors common carrier, collect.
- Freight arrangements will be handled by exhibitor. NAME OF CARRIER: \_\_\_\_\_

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Material Handling Rate Schedule as well as the Liability and Insurance Bulletin as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_  
 Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_  
 Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
**EMAIL, MAIL OR FAX FORM TO:**  
 Capital Convention Contractors · 153 Northboro Rd · Suite 6 · Southborough, MA 01772  
 Phone 877-335-3700 · Fax 508-481-1150 · Email help@capitalconventions.com

### MATERIAL HANDLING RATE SCHEDULE

#### Rate Classifications

- Crated - Material that arrives as a single shipment on a dedicated truck that is skidded and/or crated or in any type of shipping container that can be unloaded at the dock with no additional handling required.
- Additional Handling - Material delivered in such a manner that it requires additional handling, such as (but not limited to) shipments that are loaded by cubic space, ground loading/unloading, stacked or constricted space loading/unloading, designated piece loading/unloading, alternate delivery location, loads mixed with pad wrapped material, carpet/pad, multiple shipments, pad wrapped shipments, uncrated shipments, no documentation (including weight tickets), and inaccurate or missing weights which require shipment to be re-weighed on the dock. Shipments loaded in this manner require additional time, equipment and/or labor. Courier type companies (such as Federal Express, UPS, and DHL), airfreight and local cartage companies, POVs & company trucks are included in this category due to their delivery procedures.
- Uncrated - Material that is shipped loose or pad-wrapped, and/or unskidded machinery without proper lifting bars or hooks.
- Small Packages - A shipment of any number of pieces with a combined weight not to exceed 25 lbs that is received on the same day, from the same shipper and delivered by the same carrier.

#### Additional Fees May be Applicable

- Off-Target: Direct shipments that do not arrive on the date or time assigned.
- Late to Warehouse Fee: Shipments arriving after June 5, 2019.
- Early Shipments to Warehouse: Any shipment arriving prior to May 12, 2019.
- Shipments Returned to Warehouse: Shipments returned to the warehouse at close of the show will be charged an additional fee of \$7.00 per cwt or \$50.00 minimum charge, whichever is greater. Shipments not picked up from the warehouse within 72 hours will be charged for storage by Capital Convention Contractors.
- Additional charges will apply for any shipment left on floor without a Capital Bill of Lading form completed and turned into the Capital Service Desk. One half hour minimum Capital supervised labor fee will be charged.

#### Overtime

Overtime is Monday through Friday prior to 8 a.m. and after 4:30 p.m.; all day Saturday, Sunday and observed union holidays.

- Overtime will be applied to all freight received at or moved from the warehouse and/or show site during above listed times.
- Your shipment is moved into or out of showsite on overtime due to scheduling beyond Capital's control.

#### Rate Classifications:

##### ■ Advance Shipments to Warehouse (200 lb minimum) - Advance Freight Deadline Date: June 5, 2019

	Price Per CWT	200 lb. minimum
Crated . . . . .	\$ 80.00	\$160.00
Additional Handling . . . . .	\$ 100.00	\$200.00
Crated Overtime Inbound/Outbound* . . . . .	\$ 28.00	\$ 56.00
Additional Handling Overtime Inbound/Outbound* . . . . .	\$ 35.00	\$ 70.00
<i>**Uncrated shipments will NOT be accepted at the Advance Warehouse.</i>		
■ Additional Surcharges		
Early Shipments to Warehouse Crated* . . . . .	\$ 28.00	\$ 56.00
Early Shipments to Warehouse Additional Handling* . . . . .	\$ 35.00	\$ 70.00
Late to Warehouse* . . . . .	\$ 28.00	\$ 56.00

##### ■ Direct Shipments to Show Site (200 lb minimum) - First Day of Direct Freight Acceptance: June 11, 2019

Crated . . . . .	\$ 77.00	\$154.00
Additional Handling . . . . .	\$ 97.00	\$194.00
Uncrated . . . . .	\$ 104.00	\$208.00
Crated Overtime Inbound/Outbound* . . . . .	\$ 26.95	\$ 53.90
Additional Handling Overtime Inbound/Outbound* . . . . .	\$ 33.95	\$ 67.90
Uncrated Overtime Inbound/Outbound* . . . . .	\$ 36.40	\$ 72.80
■ Additional Surcharges		
Off-Target Fee Crated* . . . . .	\$ 26.95	\$ 53.90
Off-Target Fee Additional Handling* . . . . .	\$ 33.95	\$ 67.90
Off-Target Fee Uncrated* . . . . .	\$ 36.40	\$ 72.80
Shipments Returned to Warehouse* (\$7.00 per cwt or \$50.00 minimum, whichever is greater). . . . .	\$ 7.00 per cwt	\$ 50.00 minimum

	First Piece	Additional Pieces
■ Small Packages (direct shipments only, 25 lbs. or less combined, received on the same day, same shipper, same carrier) ..	\$ 35.00	\$ 20.00

\*In addition to above charges.

#### **MONEY SAVING TIPS** - Consolidate shipments when total weight is less than 200 lbs.

For example, if the rate is \$50.00 per 100 lbs.:

##### 3 Separate Shipments:

54 lbs. charged @ 200 lbs. \$100.00

59 lbs. charged @ 200 lbs. \$100.00

72 lbs. charged @ 200 lbs. \$100.00

**Total: 185 lbs. Total Cost: \$300.00**

##### 1 Consolidated Shipment:

3 pieces (1 shipment)

185 lbs. @ 200 lbs. = \$100.00

**Total Savings: \$200.00**

**Sub-Total:** \$ \_\_\_\_\_

**Total:** \$ \_\_\_\_\_

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Material Handling Rate Schedule as well as the Liability and Insurance Bulletin as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

## MATERIAL HANDLING POLICY

### **CERTIFIED WEIGHT TICKETS**

In the event that no weight tickets or inaccurate weight tickets are indicated on the delivery documents presented, Capital shall estimate the weight or re-weigh, and charges shall be based upon the estimates. The estimated weight shall be final and binding if actual scale weight figures are not submitted prior to the close of the show. All shipments received at the warehouse and show site are subject to re-weigh.

### **OVERTIME**

An overtime surcharge per cwt, for each occurrence, will apply if:

- Shipments are received on overtime.\*
- Overtime will be applied to all freight received at the warehouse and/or show site that must be moved into or out of booth during below listed times.
- Shipment is moved into or out of show site on overtime due to scheduling beyond Capital's control.

\*Overtime is:

- Monday through Friday before 8:00 a.m. and after 4:30 p.m.
- All day Saturday, Sunday, and observed union holidays

### **INBOUND SHIPMENT(S)**

All charges are based upon inbound weight certificates and are quoted on a round-trip basis whether services are utilized completely or not. All charges are per cwt (100 lbs.), rounded up to the next 100 lbs., with a 200 lb. minimum. Capital will receive advance crated shipments at the warehouse and will provide up to 30 days free storage prior to the show. Capital will receive direct shipments at showsite on scheduled move-in day(s). Capital will provide delivery to booth, storage of empty packing materials, and return outbound shipments to the loading dock. All shipments must be accompanied by certified weight tickets. Capital reserves the right to re-weigh your Shipment(s) to determine actual weight. Consistent with trade show industry practices, there may be a lapse of time between the delivery of shipment(s) to the booth and the arrival of exhibitor or his/her representative. During this time the materials will be left unattended. Capital Convention Contractors will not be responsible or liable for any loss, damage, theft, or disappearance of exhibitor's material after it has been delivered to the exhibitor's booth.

Capital recommends hiring security services from the facility or Show Management. **NOTE: Capital does NOT accept any ADVANCE Materials labeled and/or designated as HAZARDOUS or FLAMMABLE. Please CALL us with any questions.**

### **OUTBOUND SHIPMENT(S)**

Consistent with trade show industry practices, there may be a lapse of time between the completion of packing and actual pick up of materials from the booths for loading onto a carrier. During this time the materials will be left unattended. Capital Convention Contractors will not be responsible or liable for any loss, damage, theft, or disappearance of exhibitor's material between the time it is packed and when it is picked up and loaded. Capital highly recommends hiring security services from facility or Show Management. All Material Handling Agreements submitted to Capital by the exhibitor will be checked at the time of pick up from the booth, and corrections will be made where discrepancies exist between the quantities of items on the form submitted to Capital and the actual count of such items in the booth at the time of pick up. Capital shall not be responsible for loss, damage, or delay due to fire, acts of God, strikes, lockouts, or work stoppages of any kind or for any causes beyond its control. If found liable for any loss, CAPITAL'S sole and exclusive MAXIMUM liability for loss or damage to EXHIBITOR'S materials and EXHIBITOR'S sole and exclusive remedy is limited to \$.50 (USD) per pound per article with a maximum liability of \$100.00 (USD) per item, or \$1,500.00 (USD) per shipment, whichever is less. Capital shall not be liable to any extent whatsoever for any actual, potential, or assumed loss of profits or revenues or for any collateral costs that may result from any loss or damage to an exhibitor's materials that may make it impossible or impractical to exhibit same. The consignment or delivery of a shipment to Capital by an exhibitor or by any shipper on behalf of the exhibitor shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in this bulletin. It is suggested that exhibitors insure all shipments from the time that they leave exhibitor's company until they are returned from the show. Your insurance carrier can add a rider to your current policy. Shipments left on the floor without forwarding instructions will be shipped out or returned to our Warehouse pending re-routing. No liability will be assumed as a result of such re-routing or handling.

**ALL CHARGES ARE THE RESPONSIBILITY OF THE EXHIBITING COMPANY FOR WHOM MATERIALS HAVE BEEN RECEIVED AND HANDLED.**

CAPITAL RESERVES THE RIGHT TO SHIP MATERIALS WITH THE OFFICIAL SHOW CARRIER IF EXHIBITOR CARRIER DOES NOT CHECK IN BY THE APPOINTED DATE AND TIME: **June 12, 2019 6:30 PM.**

If you have any questions, please feel free to contact Exhibitor Services at the number below.

**EMAIL, MAIL OR FAX FORM TO:**

Capital Convention Contractors · 153 Northboro Rd · Suite 6 · Southborough, MA 01772  
Phone 877-335-3700 · Fax 508-481-1150 · Email [help@capitalconventions.com](mailto:help@capitalconventions.com)

Use these labels **only** if shipping in **advance** to warehouse

From: \_\_\_\_\_  
Exhibiting Company/Organization

To: **Capital**  
**Convention Contractors**  
153 Northboro Road - Suite 6  
Southborough, MA 01772

Show: Northeast Security & Systems  
Contractors Expo 2019

Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**LATE TO WAREHOUSE  
CHARGES APPLY AFTER:  
June 5, 2019**



Use these labels **only** if shipping in **advance** to warehouse

From: \_\_\_\_\_  
Exhibiting Company/Organization

To: **Capital**  
**Convention Contractors**  
153 Northboro Road - Suite 6  
Southborough, MA 01772

Show: Northeast Security & Systems  
Contractors Expo 2019

Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

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153 Northboro Road - Suite 6  
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Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**LATE TO WAREHOUSE  
CHARGES APPLY AFTER:  
June 5, 2019**

**NOTE:** Please review the Liability and Insurance Bulletin. The consignment or delivery of a shipment to Capital Convention Contractors, Inc., by an exhibitor, or by any other shipper on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in this bulletin.

Use these labels **only** if shipping  
**Direct to Show Site**

From: \_\_\_\_\_  
Exhibiting Company/Organization

To: **Capital**  
**Convention Contractors**  
c/o DCU Center  
50 Foster Street - Door 4  
Worcester, MA 01608

Show: Northeast Security & Systems  
Contractors Expo 2019

Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**DELIVERY DATE(S):**  
**June 11, 2019 ONLY**



Use these labels **only** if shipping  
**Direct to Show Site**

From: \_\_\_\_\_  
Exhibiting Company/Organization

To: **Capital**  
**Convention Contractors**  
c/o DCU Center  
50 Foster Street - Door 4  
Worcester, MA 01608

Show: Northeast Security & Systems  
Contractors Expo 2019

Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**DELIVERY DATE(S):**  
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Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**DELIVERY DATE(S):**  
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Booth# \_\_\_\_\_

Carrier \_\_\_\_\_

Piece # \_\_\_\_ of \_\_\_\_\_

**DELIVERY DATE(S):**  
**June 11, 2019 ONLY**

**NOTE:** Please review the Liability and Insurance Bulletin. The consignment or delivery of a shipment to Capital Convention Contractors, Inc., by an exhibitor, or by any other shipper on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in this bulletin.

## CUSTOM EXHIBIT RENTAL ORDER FORM

**Advance Order Price Deadline: May 29, 2019**

*All custom exhibit rentals include one header sign, standard color carpet, set-up, dismantle and opening day cleaning. Electricity is NOT included with the Exhibit Rental.*

**10' Rental Booth Exhibits**

QTY	DESCRITION	Advance Price	Floor Price	Amount
	Exhibit 10-A	\$2,158.00	\$2,697.25	
	Exhibit 10-B	\$3,066.45	\$3,832.90	

**20' Rental Booth Exhibits**

QTY	DESCRITION	Advance Price	Floor Price	Amount
	Exhibit 20-A	\$3,180.30	\$3,974.90	

**Additional Options**

QTY	DESCRITION	Advance Price	Floor Price	Amount
	Standard Counter-41½ "w x 21¼ "d x 42"h	\$199.15	\$250.10	
	Adjustable Shelves	\$34.30	\$43.70	
	Spot Lights (electricity not included)	\$34.30	\$43.70	
	Company Logo on Header Sign	\$148.70	\$178.35	

**Material for Backwall - Choose One**

**FABRIC:**  Grey  Blue  
**SINTRA:**  White  Grey  Black

**Carpet Colors - Choose One**

Blue  Red  Black  Grey  Burgundy  Green

**Header Copy - please print clearly**

<b>SUB TOTAL</b>	\$ _____.
<b>MA TAX 6.25 %</b>	\$ _____.
<b>GRAND TOTAL</b>	\$ _____.

Letter Color:    Blue     Red     Black

**ADVANCE DISCOUNT ORDER PAYMENT MUST BE RECEIVED 14 DAYS PRIOR TO MOVE-IN.**

- ❖ No credit will be issued on equipment ordered and placed in your booth, either unused or after the close of the show. There is a 50% cancellation charge for orders cancelled at show-site.
- ❖ Orders cancelled after installation will be charged 100% of original price.
- ❖ All materials are on a rental basis and remain the property of Capital.
- ❖ The undersigned is responsible for all items ordered and for its condition at close of show.

**PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.**

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone (    ) \_\_\_\_\_ Fax (    ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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Phone 877-335-3700 · Fax 508-481-1150 · Email help@capitalconventions.com

## Custom Exhibit Booth Specials



### Option 10-A

Included in your custom booth package

- Header Sign (*not backlit*) •
- Standard Color Carpet •
- Choice of Velcro friendly, Sintra, Slatwall or Pegboard Walls •
- Tracklight with one head per panel (*power not included*) •
- One Wastebasket •
- Set-up and Removal •
- Opening Day Booth Cleaning •



### Option 10-B

Included in your custom booth package

- Header Sign (*not backlit*) •
- Standard Color Carpet •
- Choice of Velcro friendly, Sintra, Slatwall or Pegboard Walls •
- Tracklight with one head per panel (*power not included*) •
- One Wastebasket •
- Set-up and Removal •
- Opening Day Booth Cleaning •
- One 20"x117" Backwall Counter •
- One 20"x39-1/2" Freestanding Counter •



### Option 20-A

Included in your custom booth package

- Header Sign (*not backlit*) •
- Standard Color Carpet •
- Choice of Velcro friendly, Sintra, Slatwall or Pegboard Walls •
- Tracklight with one head per panel (*power not included*) •
- Two Wastebaskets •
- Set-up and Removal •
- Opening Day Booth Cleaning •
- Six 12" Flat Shelves •
- Two 20"x39-1/2" Freestanding Counter •

## SIGN ORDER FORM

**Sign Order Deadline: May 29, 2019**

**PLEASE NOTE:** In order to receive the **discount rate** on your signs and graphics, this form **must arrive** at Capital at least two (2) weeks prior to exhibitor move-in.

### CUSTOM SIGNS

Special or custom signs can be made. Prices listed are for black copy, ten words or less to be applied on white Card stock or foam core depending on size. We welcome inquiries regarding signs not listed.

QTY	SIZE	Advance Price	Floor Price	Amount
	7" x 44"	\$34.30	\$51.50	
	14" x 22"	\$43.70	\$65.00	
	22" x 28"	\$73.85	\$111.80	
	28" x 44"	\$96.70	\$144.55	

### ADDITIONAL SIGN OPTIONS

Add your company's logo and other options for an additional cost. Exhibitor must supply artwork.

QTY	DESCRIPTION	Advance Price	Floor Price	Amount
	Logo	\$113.90	\$141.95	
	Over 10 words	\$1.55	\$2.60	
	Cardboard Easel Back	\$4.95	\$7.80	
	Directional Arrow	\$6.00	\$8.85	

### BANNERS

Prices are based upon one color vinyl graphics applied to white 10 oz. material with grommets and up to ten words of copy. Other color materials and hanging options are available.

QTY	Dimensions	SQ.FT.	Advance Price	Floor Price	Total
_____	_____ X _____	= _____ X _____	\$16.10 per sq. ft.	\$28.60 per sq. ft.	\$ _____

<b>SUB TOTAL</b>	\$ _____
<b>MA TAX 6.25 %</b>	\$ _____
<b>GRAND TOTAL</b>	\$ _____

PLEASE COMPLETE THE FOLLOWING INFORMATION ON EACH ORDER SHEET. I have read and understand the Liability and Insurance Bulletin included in this packet and as stated on the enclosed sheets.

Company Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Booth # \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_ Signature \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Fax ( ) \_\_\_\_\_ Email address \_\_\_\_\_

If you have any questions, please feel free to contact Exhibitor Services at the number below.  
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### **FILE FORMATS ACCEPTED:**

*Adobe Illustrator CS5, Photoshop CS5, .EPS, HI-RES PDF, HI-RES TIFF and HI-RES JPEG*

### **FILE SET UP INFORMATION:**

- *All files are preferred to be set up using Adobe Illustrator and/or Photoshop.*
- *Please provide low resolution pdfs when possible for soft proof.*
- *All artwork should be setup in CMYK workspace.*
- *Specify PANTONE (PMS) color values using the Pantone Solid Coated library for all crucial colors, especially logos and background colors.*
- *Custom color builds (RGB or CMYK), transparency colors, and PMS tints cannot be guaranteed to print correctly, please specify a Pantone color or provide a physical color reference, or color will print 'as is.'*
- *All raster artwork should be submitted at 100ppi at full size at the least.*
- *Please provide .25" bleed when designing for trimming. Crop marks should be setup in Illustrator.*
- *Please provide a vector file for logos, taglines and trademarks.*
- *Please outline text when submitting final artwork. Or provide font files if editing is necessary.*

### **LARGE FORMAT FILES SAVING INFO:**

#### **Working in PHOTOSHOP:**

- *Photoshop "raster" files are to be set up at 100ppi at 100% of final size in CMYK workspace.*
- *Save a flattened version of your layered file as a Photoshop .EPS, Set Preview to TIFF (8 bits/pixel), Set Encoding to JPEG (maximum quality)*

#### **Working in ILLUSTRATOR:**

- *We recommend .25" bleed when designing for trimming purposes. Please provide crop marks.*
- *Please setup file at 100% when possible. If scaling needed, please note scale info on file.*
- *We recommend text and logos to be setup in Illustrator. Please specify Pantone (PMS) color when needed.*
- *Place/Link Photoshop.EPS files or raster images in Illustrator (please do not embed to keep file size small) Keep all Photoshop.EPS files in one folder along with the supporting Illustrator file.*
- *Uncheck 'Create PDF Compatible File' when saving .ai file. (This will keep file size small)*

### **FTP UPLOAD INFO:**

<https://launchpad.37signals.com/basecamp/1767385/signin>  
user: graphicsupload  
password: preview12



The DCU Center is pleased to announce the introduction of our new Boomer Commerce® online ordering platform. Boomer Commerce® allows exhibitors, affiliates and meeting planners to select and pay for their event needs online. This will allow exhibitors like yourselves to place orders for Electrical, Internet, WiFi, Audio Visual, Cleaning, Water, and Air for your upcoming shows. This streamlines the ordering process allowing the customer to order, pay, and receive a receipt in one smooth transaction. The DCU Center will now also offer clients a free 5mbps WiFi connection to attendees. If you desire a higher connection speed of 10mbps, this is available to purchase in our Boomer Commerce® storefront. Combining a shopping experience similar to popular online storefronts with the unique needs of the event industry, Boomer makes the planning process easy.

### **How to Sign Up**

Simply go to [dcucenter.boomerecommerce.com](https://www.dcucenter.boomerecommerce.com).

- This will bring you to the DCU Center Storefront where it will prompt you to **“Register Now”**.
- This will prompt you to select **“Create Your Company”**.
- Enter all valid and accurate company information and click **“Next”**.
- This brings you to the **“Create a new Contact”** page.
- Fill out the correct information for who will be placing the order (**it is extremely important to put the correct E-Mail in order to complete the ordering process**).
- Upon completion an activation E-Mail will be sent to the E-Mail address provided with a temporary password.
- By following the activation link with the Username and Password provided you may now log-in and are ready to order!

You can also go directly to <https://www.dcucenter.com/event-planning/exhibitor-services1/>, and follow the same steps above.



## **How to Order**

- Log-in to your account, this is located at the top right of the page. If this is your first time logging in with the temporary password it will prompt you to create a new password.
- The first page after sign-in will bring you to a list of events. Select the event you are attending.
- Use the “Shop Departments” section to add your various needs to the cart.
- To checkout click on the green shopping cart tab in the upper right section of the page.
- Follow through with the secure checkout and complete payment.
- You are all set! A receipt will be sent to the E-Mail associated with the account.

## **Is this safe for my company to pay online?**

Boomer's hosting environment at Colospace is PCI-compliant data center. Boomer Commerce® 2.0 has been validated as a PA-DSS application by the PCI Security Standards Council. Visit the PCI Security Standard Council web site to see Boomer Commerce® official listing. Boomer Commerce® is the only exhibitor ordering system to have been certified against the rigorous 2.0 standard. PCI certification against the latest standard is very important -- to you, and the DCU Center.